



RAPTIM NEWSLETTER – April 2011 edition

Airlines:

EMIRATES:

➤ **Emirates:** As of June 1, 2011 Emirates will operate one daily direct flight from Geneva to Dubai, with connections to 100 destinations worldwide.

On board the remarkable Boeing 777-200LR/300ER, passengers will be able to enjoy private suites in First Class, fully reclining seats in Business Class and more space in Economy Class.

For passengers travelling in Business Class and First Class, a chauffeur-driven limousine service is available free of charge when flying from Geneva (up to 70 km in Business and 80 km in First Class) – the limousine service is also available at the passenger's final destination. In addition, the baggage allowance is 30 kg in Economy Class - 40 kg in Business Class and 50 kg in First Class.

ETIHAD AIRWAYS:

➤ **Etihad Airways:** The Abu Dhabi-based flag-carrier of the United Arab Emirates, which has already been operating from Geneva for 7 years, will increase its service frequency to 7 flights per week from June 1, 2011. These daily flights will all be operated with brand-new Airbus A330-300 aircraft.

Free limousine service in Geneva (within a radius of 60 km of Geneva airport, including from the neighbouring part of France) for passengers travelling in Business Class and First Class.

- Limousine service is also available on arrival in Abu Dhabi.

The excellence and consistency of the service offered by Etihad Airways were rewarded with the enviable title of «best airline in the world» at the World Travel Awards in 2009 and 2010.

QATAR AIRWAYS:

➤ **Qatar Airways:** With the entry into force of the summer schedule, Qatar Airways will be increasing its frequencies from May 2, 2011 on the Geneva – Doha – Geneva route. The growing passenger requirements and the constant strengthening of the fleet have led to this increase in frequency. With the switch to daily flights from Geneva, operated with an ultramodern Airbus A330 which will offer almost twice as many seats in Business Class and Economy Class than before, passengers will benefit from remarkable connections for the South-East Asian metropolises and cities such as Singapore, Hong Kong, Bangkok, Kuala Lumpur, Seoul, Phuket and Hanoi in particular.

GULF AIR:

➤ **Gulf Air:** Since March 29 this year Gulf Air's new direct route between Geneva and Bahrain has been operated with a Boeing B737-700 offering 16 Business Class seats and 78 Economy Class seats with a frequency of 3 flights week (Tuesday, Thursday and Saturday).





AIR FRANCE/KLM:

➤ **Air France/KLM:** For summer 2011, Air France and KLM to are continuing their expansion. A number of new destinations will supplement the network's offering:

- Xiamen, Miami and Aalborg for KLM
- Orlando, Lima, Phnom Penh, Freetown, Monrovia, Bata and Billund for Air France.

In addition, Air France has announced that it will serve Cancun (Mexico) as from October 21 with three weekly frequencies and Cape Town (South Africa) also on the basis of three weekly frequencies, but from November 3, 2011.

➤ **PremiumVoyageur:** Premium Voyageur has been available since last October on the entire international long-haul network served by Air France with Boeing 777s and Airbus A340/A330s, which is nearly 90% of all destinations. The company has announced that in the near future it will gradually equip its A380s with this gradually improved economy class.

BRITISH AIRWAYS:

➤ **To London in Business Class:** From Switzerland, British Airways has been offering promotional fares in Business Class to London Heathrow since April 1 this year. These rates are subject to conditions: reservation and ticketing at least 30 days before departure – minimum stay: Saturday night to Sunday. Feel free to contact us for additional information.

raptim information:

➤ **Tourism:** Following its recent re-organization, raptim has established a unit consisting of two experienced travel agents who are able to manage its customers' private requests. Be it all-inclusive arrangements, "flight only» tickets or "à la carte" trips, they are able to respond to any request made by e-mail and, in certain cases, by appointment. Please feel free to contact them: leisure@raptim.ch

- Mr. Laurent Eap and Mr. Laurent Dumoulin

You can also consult our selection of special offers on our web site:

www.raptim.ch > **heading tourism.**

➤ **A single office in Geneva:** As you will know, since the beginning of this year, the entire raptim team in Geneva has been brought together in the same office – the operational processes have thus been harmonized and communication is much easier and more efficient. A new dynamic is being put in place day after day with the help of each team member. Come and pay us a visit in our new premises, you will be welcome!

Always keen to develop related services to meet its customers' demands, raptim is making available to its customers:

➤ **raptim Emergency service:** An emergency service outside office hours, at weekends or on public holidays. To obtain information on this service, please contact us: j.pugin@raptim.ch or jd.ducret@raptim.ch





➤ **Swissvisa:** protect your travellers travelling to Switzerland from abroad and facilitate their visa applications: This coverage, which complies with the Federal Office for Migration's guidelines, meets the requirements of the cantonal and municipal authorities. It guarantees assistance and emergency medical expenses for applicants for a Schengen visa and for any other foreign visitor wishing to protect him-/herself from the risks of an accident or illness that occurs in Switzerland.

To obtain additional information, please contact the adviser in our insurance department:

Tel. +41 22 791.67.66 – e-mail: insurance@raptim.ch



Happy Easter !

